

Chromebook FAQs

Who is responsible for updating the device (software and applications)?

The Chromebook operating system, Chrome OS, updates itself automatically. Students do not need to manually update their Chromebooks. By logging in with their school email account Chromebooks seamlessly integrate with the Google Apps for Education suite of productivity and collaboration tools. This suite includes Google Docs (word processing), Spreadsheets, Presentations, Drawings, and Forms. Additionally, appropriate Chrome web apps and extensions from the Chrome Web Store will be installed on the device.

Will there be Internet filters on the Chromebooks? How will these work when my child has to do research for projects or assignments on the Internet at home?

The Chromebook initiative is a joint partnership between the school, students, and their parents. The devices will be subject to the same Acceptable Use Policy restrictions and discipline procedures applied to all other technology infractions. The school's Wi-Fi filters inappropriate content and does extend to the device at home. In addition, an add-on has been installed to filter adult content.

What happens if the Chromebook stops working or it becomes damaged, what do I do?

Parents should email fhache@wanaqueps.org with as much detail as possible. This email account will be actively monitored and parents will receive an email back. All effort will be made to quickly contact parents to resolve the issue. This may include sending a screencast, calling, emailing, or opening a Google Meet session.